

May 28, 2020.

Announcement regarding the reopening of THE ENTENTE Fitness Club

Dear members,

We would like to thank you for your continued patronage.

We sincerely apologize for the inconvenience caused by the temporary closure due to the declaration of state of emergency and the request for us to refrain from business operations. We would also like to thank you for your kind understanding regarding the temporary closure.

The request of temporary closure of gyms from Hyogo prefecture was a lifted on May 26th (Tuesday) so business operation will resume from June 2nd (Tuesday) as planned. From June 2nd several measures will be implemented to prevent the spread of infection, such as restricting admission by measuring body temperature, restrictions on the use of some facilities to avoid "The Three Cs" (closed spaces, crowded places, and close-contact settings), restrictions on the number of studio programs, and frequent ventilation by opening windows and doors.

Normal operations will resume in accordance with the announcement on the status of the corona infection and after receiving instructions and requests from the government administration. Thank you for your understanding and cooperation.

During the closure, a thorough cleanliness and safety review was conducted throughout the facilities. In addition, We have also promoted the awareness of hygiene management to each staff member. However, after the reopening of the club, we believe that it will still not be possible to identify an infected person coming into the club or to guarantee complete disinfection of any possibly infected areas. Please understand that there remains a risk of virus infection when visiting and using the gym.

When visiting and using the club, please make sure that you are in good physical condition and that you always practice proper hygiene etiquette. Our company will not take any responsibility or compensate for any infection caused by an infection occurring in this facility. If you have any concerns, please refrain from visiting the club. Also for the time being, applications for leave of absence will be accepted anytime. Please feel free to contact us for details.

■ Scheduled operation restart date
Tuesday, June 2, 2020.

■ Infection prevention measures

Suspension of some services, restrictions on number of people, usage restrictions, etc.

[Locker rooms]

- Elimination of locker towels

Please bring your own towels. If you need to borrow a towel, they will be available at the fitness front reception.

* Removal of some cosmetics from the powder room

Lotions, emulsions, cotton swabs, etc. will not be provided for a while. Dryers and disposable items that are individually wrapped such as razors will be available.

You can use the shampoo, body soap, etc. provided in the shower room.

- We will create at least a two-locker distance between each person.

The maximum number of locker users at one time is 22 for men and 24 for women in each locker room. When the number reaches the maximum, we will ask you to wait until there is space available.

[studio]

Entry is limited to a maximum of 8 people. (First-come-first-served basis on the day, reservations not accepted)

[Entering squash courts and golf ranges]

Entry is limited to a maximum of 1 person.

[suspended facilities]

The sauna in the pool area, saunas in the men's and women's locker rooms, mist sauna, and jacuzzi will be suspended.

Ventilation

The gym area windows will be opened for ventilation 1 time an hour.

■ Monthly fees

Please see the attached sheet "Reduction in monthly fees after fitness club reopening".

[About leave of absence]

Currently an immediate suspension from the club can be accepted as a measure against the new coronavirus. Please feel free to contact the fitness club for details about applying for an immediate leave of absence.

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Notice to members

To prevent the spread of the new coronavirus infection, please note the following guidelines before using this club.

<About use of facilities>

- ① When entering and using the facility, please wash your hands frequently and apply them with alcohol disinfectant.
- ② After using a machine, please sterilize it with the alcohol disinfectant provided.
- ③ Please refrain from talking unnecessarily to employees or patrons.
- ④ Please refrain from engaging in loud conversation.
- ⑤ Please follow proper coughing and sneezing etiquette.
- ⑥ A staff member will measure your body temperature. Those who have a temperature of 37.3 degrees celsius or higher will not be allowed to enter.

In addition, we ask you to be mindful of your own health condition. The club may refuse admission if you have any of the symptoms listed below.

- ① Those with cold symptoms (sneezing, coughing or sore throat)
- ② Those with high fever.
- ③ Those with fatigue, malaise, or breathing problems.
- ④ Those with a cough, sputum, or chest discomfort.
- ⑤ Those with abnormal taste or smell
- ⑥ This also applies to a family member or close acquaintance with the above symptoms ① to ⑤.
- ⑦ If you suspect you may have a symptom of new coronavirus.
- ⑧ Those who have traveled to a country / region where the government has announced that they require entry restrictions or self-quarantine after entry within the past 14 days, and who have close contact with residents / travelers of that country or region.
- ⑨ Those who have been to a published coronavirus infection cluster area and those who have had close contact with such persons.

Even with the above measures, it will not be possible to completely prevent the influx of any potential viruses or immediately disinfect areas. Please use your own judgment when visiting or using the facility. If you have any concerns, please refrain from visiting or using the facility. We apologize for any inconvenience and thank you for your understanding and cooperation.

THE ENTENTE Fitness Club